

Introduction

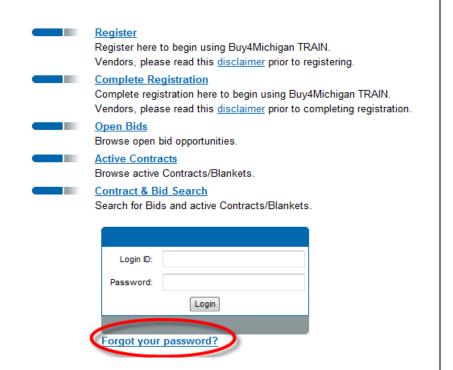
The "How to Reissue a New Password" Quick Reference Guide is designed to provide the minimum steps necessary in understanding how/when to request a new password if you are having password issues or have forgot your password.

Steps

Step 1:

If you are having **password issues** with logging in properly or **forgot your password** please follow the steps below:

a.) Click the **Forgot Password** link from the home screen.

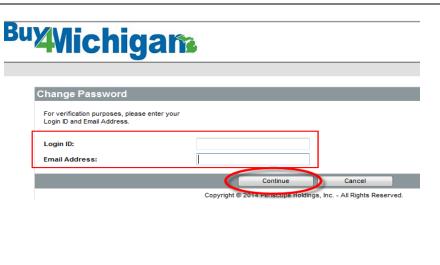


Step 2:

The **Change Password** page displays.

- a.) Enter your Login ID & Email Address
- b.) Click the **Continue** button when complete.
- c.) Answer the Login question.

Note: As a Non-State Agency or Vendor, you will use your full email address as your Login ID.



Basics – Password Issues or Forgotten Password



Step 3:
An email notification will be sent to you with a temporary password.
 Reset your password by following the steps specified in the email.